



merseyflow

Quicker, easier, more reliable journeys

Register  
and save  
10%

# Register with merseyflow for a 10% discount

If you cross the Mersey Gateway or Silver Jubilee bridges **the only way to save 10%** on the cost of your crossings is by registering with merseyflow.\*

Register today at: [www.merseyflow.co.uk/select-plan](http://www.merseyflow.co.uk/select-plan)



merseyflowtolls



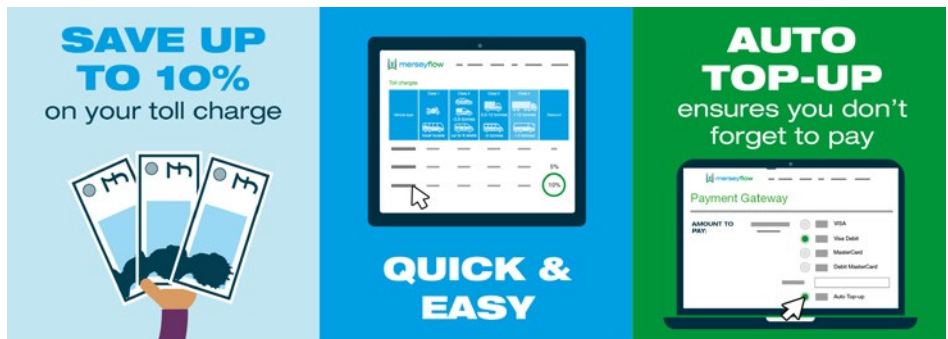
@merseyflow

\*Correct as of August 2023. Terms and conditions apply  
[www.merseyflow.co.uk/terms-and-conditions](http://www.merseyflow.co.uk/terms-and-conditions)

# The Mersey Gateway and Silver Jubilee Bridges provide **quick, easy and reliable routes** across the River Mersey in Halton.

## Which plan is best for me?

For most people our Pre-Pay plan will be the best option.



- This gives you a 10% discount each time you cross
- Select the auto top-up feature then relax – every journey will be paid for and your chosen bank account or payment card will automatically top up your merseyflow account
- Choose to pay by Direct Debit for secure and easy payments
- As long as there is credit in your account you won't receive a Penalty Charge Notice.

If you make **more than 50 one-way trips** or **25 return journeys per month**, then one of our monthly pass options may give you an even better discount.

## What happens if I don't register?

If you don't register you will have to pay the full unregistered toll/charge – £2 per one way trip – every time you cross the river.

## What information do I need to register?

You will need to provide your name, address, vehicle registration number and have a payment method to pay for your plan.

## What happens if I change my vehicle?

You can update your vehicle details by logging into your merseyflow account at **merseyflow.co.uk**, calling our Contact Centre, or visiting our local Walk-In Centre.

## Can I register more than one vehicle on my account?

Yes – with our Pre-Pay plan you can register as many vehicles as you like on your account and would receive a sticker for each vehicle.

If you choose a monthly pass, you can register more than one vehicle, but will need to purchase a separate monthly pass for each.

Further questions and answers can be found at **[merseyflow.co.uk/faqs](https://merseyflow.co.uk/faqs)**

## Are you a Blue Badge holder, or do you live in Halton?

Blue Badge holders and eligible Halton residents receive significant additional discounts. Find out more and register at **[www.merseyflow.co.uk](https://www.merseyflow.co.uk)**



# Pre-Pay Plan



You could **save up to 10%** on the cost of each journey by registering for a Pre-Pay sticker plan.

| Cost per crossing     |                      |                        |
|-----------------------|----------------------|------------------------|
| Unregistered vehicles | Pre-Pay (video plan) | Pre-Pay (sticker plan) |
| £2                    | £1.90                | £1.80                  |

Anyone, whether they are driving for business or personal use, can register for a Pre-Pay sticker plan.

When you register your vehicle for a merseyflow Pre-Pay plan you will need to pay £25, including a £5 registration fee per vehicle and £20 initial account balance. This £20 will be used to pay for your crossings.

By selecting auto top-up and Direct Debit when you register you will ensure that you always have money in your merseyflow account and that you won't risk getting a Penalty Charge Notice.



# How to register for a merseyflow Pre-Pay plan

## Step 1



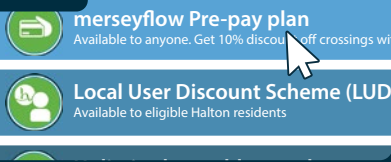
Register on our website at **www.merseyflow.co.uk/select-plan** (you can also call our Contact Centre or visit our local Walk-In Centre to register).

## Step 4



Top up your account. By choosing automatic top-up by Direct Debit you can choose the low balance threshold that triggers your top-up and your top up amount.

## Step 2



Choose merseyflow Pre-Pay plan

## Step 5



Check you have received your confirmation email.

## Step 3



Fill out your name, address, and vehicle registration details. If you tick the box to opt-out of a sticker you will miss out on your 10% discount.

## Step 6



When your sticker arrives in the post attach it to your vehicle using our handy guide at: **www.merseyflow.co.uk/sticker-installation**

# Monthly Pass



If you make **more than 50 one-way trips** or **25 return journeys** per month then it will be worth you buying a £90 monthly unlimited travel pass.

Anyone, wherever they live, can buy a monthly pass for a car or a small van. Each pass is valid for one vehicle for four weeks.

There are two different types of monthly pass – an unlimited travel pass, and an off-peak pass.

| Pass Type             | Monthly Cost | Hours of validity                                                                                                                                                                    |
|-----------------------|--------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Unlimited travel pass | £90          | 24 hours a day                                                                                                                                                                       |
| Off-peak pass         | £60          | 10am - 4pm Monday - Friday<br>7pm - 7am Monday - Friday*<br>24 hours a day Saturday, Sunday and public holidays<br><small>*Discounts don't apply 7am-10am or 4pm-7pm Mon-Fri</small> |

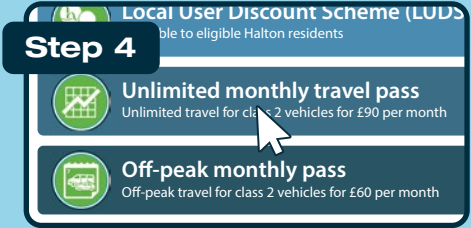


**Still don't want to register for discounted crossings?**

# How to register for a merseyflow monthly pass



Register on our website at **www.merseyflow.co.uk/select-plan** (you can also call our Contact Centre or visit our local Walk-In Centre to register).



Choose either Unlimited monthly travel pass or Off-peak monthly pass.



Fill out your name, address, and vehicle registration details.



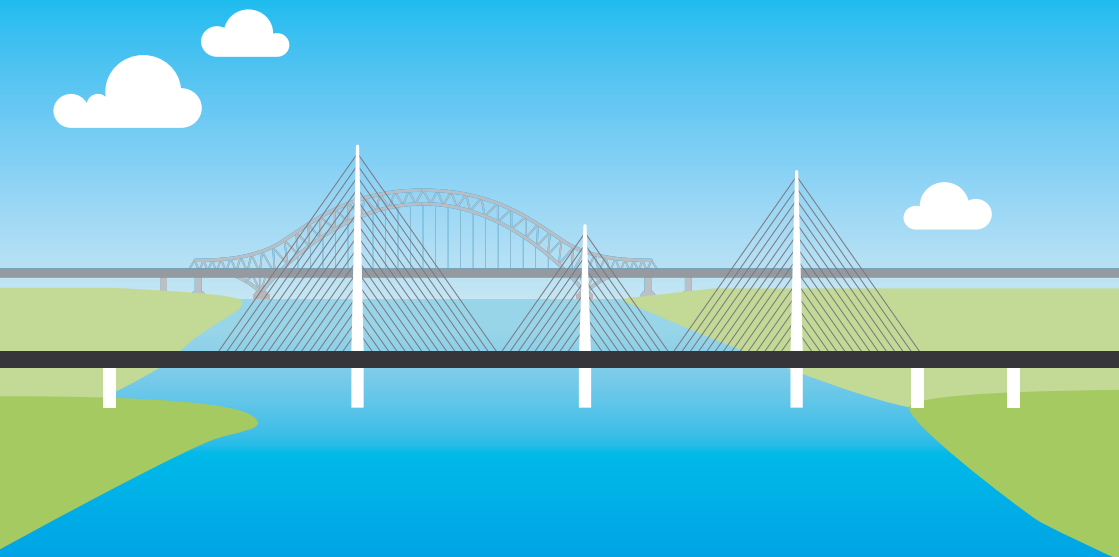
Pay for your plan and choose auto-renew by Direct Debit so your payment can be taken each month when your pass is due to expire.



Check you have received your confirmation email.

Our Quick-Pay app makes paying your one-off crossings easier when you're on the go.






## Other ways to register are available:

 [www.merseyflow.co.uk](http://www.merseyflow.co.uk)

 **Merseyflow's Walk-In Centre,**  
Howard Court,  
Manor Park,  
Runcorn, WA7 1SJ  
**Opening hours:** Mon-Fri 9am-7pm,  
Sat-Sun and Bank Holidays 9am-6pm

 **01928 878 878**  
**Opening hours:** Mon-Fri 8am-8pm,  
Sat-Sun and Bank Holidays 9am-6pm

Register now at [www.merseyflow.co.uk](http://www.merseyflow.co.uk)